

Summary

Senior application software product manager and user interface designer who combines strategic business skills with a creative passion for intuitive and effortless user experiences.

Experienced in successful software and eCommerce site releases, from spec to ship. Strong aptitude for collaborative team leadership across a wide variety of disciplines, especially engineering, design and marketing. Excellent interpersonal listening and communication skills. A motivated self-starter who will exceed your expectations with minimal supervision.

Software Definition & UI Design Consulting

1997 – Present (13 years)

Selected clients

ZoneLabs

April 2007 – June 2008 (14 months)

Consumer software; Division of Checkpoint Software, Public company; 150 employees in division; Security Software & Services industry.

- Updated and simplified the functional and graphical user interface of this PC-based security software suite to improve ease-of-use and expand the potential market to include security software novices.

Digitas

March - July 2006 (5 months)

Internet-focused advertising agency; Public company; 500-1000 employees; Advertising industry.

- Lowered user learning requirements and simplified ease-of-use for an IBM.com online sales management application.
- Enhanced usability of AmericanExpress.com's account management application.

ZoneLabs

Mar 2004 - June 2005 (16 months)

Consumer Software; Privately held at the time; 50-100 employees; Security Software & Services industry.

- Partnered with Engineering Lead and Product Manager to specify functionality and design the user interface for two major enhancements across six product variations.

AltaWave

Jan - April 2001 (4 months)

OEM Mobile Software; Privately held, since acquired by Lightbridge; 50-100 employees; Application Software industry.

- Simplified and streamlined the user interface for Altalinks, a web-based application that allows cell carriers to create customized mobile phone menus.

WallStreetCity.com

July 1999 - Dec 2000 (18 months)

Personal investment web site; Privately held, since acquired by Ameritrade; 50-100 employees at the time; Financial Services Industry.

Managing Site Director

- Re-architected WallStreetCity.com from an unprofitable financial portal to a profitable investment decision-making tool.
- Led a 12-person team across engineering, product marketing and editorial to improve usability and upgrade site features into investment solutions.

HelloDirect.com

June 1998 - Sept 1999 (16 months)

Developer and direct marketer of telephone accessories; 200-300 employee public company acquired by publicly held GN Store Nord; Telecom Industry.

Managing Site Director

- Developed the internet business plan and managed the resulting web site redesign.
- HelloDirect.com's ecommerce sales grew from 18% to 31% of total by end of 2000.

ZDNet Interactive Investor

Aug 1997 - May 1998 (10 months)

Personal investment web site; Privately held company; 500-1,000 employees; Publishing industry.

- Collaborated with editorial team and engineering lead to define this personal investment site.
- Designed the site's information architecture and user interface; managed the team to create and launch the site.

Schwab.com Retail Brokerage Site

Jan - July 1997 (7 months)

Consumer investment brokerage site; Publicly held company; 12,000 employees; Investment Brokerage industry.

- Streamlined usability and improved ease-of-use for Schwab's retail stock trading site.

Product Management

1987-1996 (10 years)

Disney Online

1996

Children's entertainment web site; Publicly held company; 140,000 employees; Entertainment industry.

Senior Producer

- Conceptualized, specified and lead a multi-disciplinary team to implement navigation, safety controls, online identity and privacy for the brand-new site.

Claris Corporation

1993 – 1995

Consumer software; Division of Apple Computer, Public company; 300-500 employees in division; Personal Computer industry.

Product Marketing Manager for ClarisImpact (business graphics software).

- Worldwide P&L responsibility
- Determined competitive positioning, collaboratively designed the UI and feature set for the 2.0 release.
- Managed development and user interface teams to the 2.0 release.

Adobe Systems

1992 – 1993

Graphics software; Public company; 8,000 employees; Application Software industry.

Producer for Adobe Audition, a digital imaging starter kit.

- Designed user interface; managed development teams to product shipment.
- Full responsibility to launch 1.0 version.

Product Manager for Adobe Streamline (professional graphics software).

- Full responsibility to launch 3.0 version.

Hello Direct

1990 – 1991

Direct marketer of telephone accessories; 200-300 employee public company since acquired by publicly held GN Store Nord; Telecom Industry.

Director of Product Marketing

- Profit & loss responsibility for the 300+ products in the catalog.
- Introduced 75 successful new hardware products into the catalog, 18 of which were designed and developed in-house.
- Three product managers as direct reports.

Color Imaging Systems

1987 – 1990

Desktop scanners; 50 employee private company since acquired by publicly held Xerox Corporation; Computer Peripherals Industry.

Director of Product Marketing

- Profit & loss responsibility for the company's hardware/software product line.
- Managed the simultaneously delivery of three major new products that tripled corporate sales.

Education

Stanford University Graduate School of Business

1984 – 1987

M.B.A. Concentration in marketing.

Stanford University

1985 – 1986

Non-matriculating student in the School of Engineering.

Duke University

1978 – 1982

B.A. Economics. Departmental recognition.